



altusprojects.com

Frequently Asked Questions

*What is altusprojects.com?*

altusprojects.com is an informational ftp and website provided by Altus Architectural Studios for communication between Altus, the project Owner and the project team.

*Is altusprojects.com secure?*

All project pages on altusprojects.com are password protected.

*Who can access altusprojects.com?*

Projects on altusprojects.com may be accessed by anyone designated by the Owner. A password will be issued by Altus for access to the website and ftp site.

*What can be included on my altusprojects.com website page?*

The Owner may request almost anything to be included on their altusprojects.com website page. This may include such items as a project team directory, design drawings, project photos and meeting minutes.

*What can be included on the altusprojects.com ftp site?*

Altus will set up an ftp site for each project for use by the project team's use. Altus will assign a username and password for each project. Contact the Project Manager for this information and instructions on the use of the ftp site.

*May I look at other altusprojects.com pages?*

Sorry, all altusprojects.com pages are secure, and may be viewed only with the Owner's approval. You can, however, visit our office and review the different templates we use for the other sites.

*What if I have problems accessing my altusprojects.com page?*

Contact us at: [soglesby@altusstudios.com](mailto:soglesby@altusstudios.com) or call Scott at 402.504.9432